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SERIAL NUMBER 10/025,790	FILING DATE 12/26/2001 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. LUN-0200
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APPLICANTS

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** CONTINUING DATA *****

None JJ

** FOREIGN APPLICATIONS *****

CHINA 01120469.9 07/17/2001
CHINA 01131067.7 09/13/2001

Yes JJ

IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY **

** 01/23/2002

Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CHINA	SHEETS DRAWING 10	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 2
35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature <i>[Signature]</i> Initials JJ				

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TITLE

Method and system for network based self-help service

FILING FEE RECEIVED 510	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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